

Warranty Information – CONTRAC

Contrac® warrant its products to be free from defects in material or workmanship for 5 years (Vitreous China) and 1 year (Parts and Fittings) from the date of purchase of the product by the original purchaser.

If inspection of this plumbing product, within 5 years (china product) or 1 year (parts and fittings) after its initial purchase, confirms that it is defective in materials or workmanship, Contrac® will repair or at its option, exchange the product for a similar model.

Contrac® provides no warranties or guarantees beyond those in this Limited Contrac® Warranty.

This limited warranty applies only to the original purchaser and installation of these products. All de-installation and re-installation and transportation costs or charges incidental to warranty services are to be borne by the owner. In no event will Contrac® be liable for the cost of repair or replacement of any installation materials, including but not limited to, tiles, marble etc. Contrac® will not be responsible for and this warranty does not cover and specifically excludes any liability to the purchaser or any third party for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this warranty of any implied warranties, including those of merchantability or fitness for an intended purpose.

This warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to insure local code compliance before installation.

Contrac® shall not be responsible or liable for any failure or damage to its toilet tank trim, plumbing fittings, or china products caused by the use of either chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine, calcium hypochlorite, and /or other chemicals.

This warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with Contrac®'s instructions; or if it has been modified in a manner inconsistent with the product as shipped by Contrac®.

NOTE: Some states or provinces do not allow the limitations on an implied warranty, and some states/provinces do not allow exclusions or limitations regarding incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state or province to province. No person is authorized to change, add to, or creates any warranty or obligation other than that set forth herein.

To obtain warranty service or product information call Customer Relations Department Warranty Service Group 1-888-256-7551 (Canada)